



Index of Records Responsive to Access Request 19.001*

Item	Page(s)	Description of Records	Access Granted?	Exemptions Applied?	Comments
1	1-4	List of Calls	Full	N/A	Notes about staff activity not related to this complaint have been removed and deemed non-responsive
2	5-7	Summary of Calls 2014-2019			
3	8-9	Emails			
4	10-44	Service Request			

* A copy of the complaint and subsequent investigation originating from the complaints made by [named individual] via call center using phone number [xxx-xxx-xxxx], pertaining Brampton Transit Services in the last 5 years (2014-2019).